



www.sumotechit.com (279) 279-3537

## Terms & Conditions

By opting in to receive SMS messages from Sumo Tech LLC, you agree to the following terms and conditions regarding the use of SMS communication:

## 1. Opt-In Consent

By providing your mobile phone number and opting in, you consent to receive text messages (SMS/MMS) from Sumo Tech LLC. These messages may include important updates, service notifications, and other information related to our services.

## 2. Types of Messages

You may receive various types of messages, including:

- Transactional Messages: Notifications about your account status, service updates, or confirmations.

#### 3. Message Frequency

The frequency of messages will vary depending on your interactions with our services. You may receive multiple messages per week or month based on your engagement.

### 4. Opt-Out Instructions

You have the right to opt out of receiving SMS messages at any time. To unsubscribe, simply reply "STOP" to any text message you receive from us. After opting out, you will receive a confirmation message indicating that you have been removed from our SMS list.

### 5. Help Instructions

If you require assistance or have questions regarding your SMS subscription, you can reply with "HELP" to any text message or contact us directly at sumotechit.com/support.

# 6. Message and Data Rates

Standard message and data rates may apply to any messages sent or received as part of this SMS service. Please check with your mobile carrier for details regarding your plan.

# 7. Privacy Policy

Your privacy is important to us. We are committed to safeguarding your personal information as outlined in our Privacy Policy. We do not sell, rent, or share your personal information with third parties for marketing purposes without your explicit consent.

#### 8. Changes to Terms

Sumo Tech LLC reserves the right to modify these Terms and Conditions at any time. Any changes will be communicated through our standard messaging channels or posted on our website. Your continued use of our SMS services after such changes indicates your acceptance of the new terms.

# 9. Contact Information

For any questions or concerns regarding these Terms and Conditions or our SMS communication practices, please contact us at:

- Email: support@sumotechit.com | sumotechit.com/support

- Phone: (279) 279-3537

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